



Customer Assistance

We strive to help court customers as much as possible.

This is a list of things the Probate Court staff *CAN* do for you:

- Explain and answer questions about how the court works.
- Provide general information about court rules, procedures and forms.
- Provide copies of user guides and forms.
- Answer questions regarding deadlines for filing court documents.
- Help you find information on our website, ctprobate.gov

This is a list of things the Probate Court staff is *UNABLE* to do for you:

- Give you legal advice.
- Tell you whether or not you should bring your case to the Probate Court.
- Tell you what words to use in your court papers. *However, we can check that all required documents have been submitted.*
- Tell you what to say in court.
- Talk to the judge for you.
- Let you talk to the judge outside of a scheduled hearing.
- Tell you how the judge will rule in a matter.
- Change an order signed by the judge.